Service Standard Impacts

Losing Facility: Lexington KY P&DC-Knoxville

Losing Facility 3D ZIP Code(s): 407-409, 417-418, 425-426

Gaining Facility 3D ZIP Code(s): 377 - 379

Based on report prepared by Network Integration Support dated: ____1/14/2015

| Service Sta | andard Changes - Average Daily Volume (dat | | | | | | | | | | sampling and may | | vary from actual v | | volume) ALL CLASSES | |
|----------------|---|---------|--|--------|--|--------|------------------|-------|--------------------|------|------------------|------|--------------------|-------|---------------------|--------|
| | FCM Overnight % Change All Others % Change Total % Change | | | | | | PRI All % Change | | PER * All % Change | | | | | | | |
| | Overnight | | | | | ŭ | | Ŭ | | Ü | | Ŭ | All | Ŭ | All | Ŭ |
| UPGRADE | | 0.0% | | 0.1% | | 0.1% | | 8.2% | | 0.0% | | 0.0% | | 80.0% | | 1.8% |
| DOWNGRADE | | 100.0% | | 34.5% | | 54.2% | | 7.2% | | 0.0% | | 0.0% | | 6.4% | | 51.9% |
| TOTAL | | 100.0% | | 34.6% | | 54.3% | | 15.3% | | 0.0% | | 0.0% | | 86.5% | | 53.6% |
| NET UP+NO CHNG | | -100.0% | | -34.4% | | -54.1% | | 1.0% | | 0.0% | | 0.0% | | 73.6% | | -50.1% |
| VOLUME TOTAL | | | | | | | | | | | | | | | | |

^{* -} Periodical and Standard mail origin 3-digit ZIP Code to destination 3-digit ZIP Code volume is not available

Selected summary fields are transferred to the Executive Summary

| Service Standard Changes - Pairs | | | | | | | | | | | | | | | | |
|----------------------------------|-----------|----------|------------|----------|---------|----------|-------|----------|---------|----------|-------|----------|---------|----------|-------------|----------|
| | FCM | | | | | | PRI | | PER | | STD | | PSVC | | ALL CLASSES | |
| | Overnight | % Change | All Others | % Change | Total | % Change | All | % Change | All | % Change | All | % Change | All | % Change | All | % Change |
| UPGRADE | 0 | 0.0% | 14 | 0.1% | 14 | 0.1% | 2,212 | 17.1% | 1,540 | 11.9% | 6,391 | 49.5% | 1,750 | 13.6% | 11,907 | 18.5% |
| DOWNGRADE | 240 | 100.0% | 3,843 | 30.4% | 4,083 | 31.6% | 1,786 | 13.8% | 6,064 | 47.0% | 1,540 | 11.9% | 3,864 | 30.0% | 17,337 | 26.9% |
| TOTAL | 240 | 100.0% | 3,857 | 30.5% | 4,097 | 31.8% | 3,998 | 31.0% | 7,604 | 58.9% | 7,931 | 61.5% | 5,614 | 43.5% | 29,244 | 45.3% |
| NET | (240) | -100.0% | (3,829) | -30.2% | (4,069) | -31.5% | 426 | 3.3% | (4,524) | -35.1% | 4,851 | 37.6% | (2,114) | -16.4% | (5,430) | -8.4% |