



Linda Malone

Vice President, Engineering Systems

Linda Malone was named vice president, Engineering Systems in November 2020. She reports to the chief technology officer and executive vice president.

She is responsible for the design, development, deployment and lifecycle support of mail processing systems and associated software as well as retail and delivery technology, scanning solutions and the development of the next generation delivery vehicles. Most recently, she led the standard work instructions component of the COVID Test Kit Fulfillment Center initiative.



Malone began her Postal Service career in April 1985 as a letter carrier in Wilmington, Delaware, and has extensive mail processing and customer service experience. Most recently, she served as vice president of the former Capital Metro Area, and was responsible for managing daily operations, including mail processing, distribution, customer service and administrative functions throughout eight districts. Throughout her career, she has held many positions with increasing responsibility, including senior plant manager for Central Pennsylvania; district manager for the South Jersey District; and manager of Processing Operations at Headquarters. Malone also served as vice president of Network Operations, where she managed the Postal Service's distribution network, and was responsible for overall network design, policies and programs, logistics and maintenance.

Malone earned a bachelor's degree in business from the University of Delaware and a Master of Business Administration from Averett University in Virginia. She also earned a Master of Business Operational Excellence from The Ohio State University. Malone is a graduate of the Postal Service's Lean Leader program and is Lean Six Sigma Black Belt Certified.

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